



• MagicLand •
IN CAPITALE DEL DIVERTIMENTO



**HERE FUN
DOES NOT MEET BARRIERS**

DISCOVER AN ACCESSIBLE, SAFE PARK AND FOR EVERYONE.

FUN WITHOUT BARRIERS

“Fun is a heritage that must not know any barriers”, word of Gattobaleno, our mascot who, together with us, would do the impossible to make you smile.

One of MagicLand’s objectives is to make the Amusement Park accessible to the largest possible number of people. But the safety of our guests is an even more important goal for us. For this reason, not all attractions are accessible to guests who require special attention. Precisely for this reason we have created ad hoc routes, which the MagicLand Team will help you identify, also with the support of a dedicated map, where you will find all the information to make your day at the park fun and welcoming. As you know, our staff is not authorized to assist you, nor to accompany you in transfers: therefore the presence of a companion at your side is essential. Besides both our availability, both entrances and preferential lanes are provided for both.

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LET'S START FROM THE BEGINNING: PARKING

We have reserved the most comfortable parking areas for you: those adjacent to the entrance, so the car-park journey will be as short and quick as possible. Remember to display the disabled car badge, so we will be certain only those who have the right to use it will park there.

INFOPOINT, YOUR REFERENCE POINT FOR FUN *i*

Not all of our attractions are accessible to guests with special needs. The Magicland team will inform you about the admission price that best suits your needs, and will give you a map where you will find all the information you will need during your day at the park. All our dining options, shops and theaters are easily accessible for guests with special needs. Some attractions, for safety reasons, are not fit for you to enjoy: consult the table and access restrictions on page 26 in the guide, to better plan your visit to the park. Make sure you have a companion with you who can intervene when necessary, we do everything in our power to best accommodate guests with disabilities, but the Magicland team is not prepared to assist you and is not authorized to accompany you in the physical transfer to and from attractions.

EASY PASS, EASY ACCESS

Magicland offers facilitated access to attractions for guests with disabilities and qualifying ailments. By providing us with a medical certificate* issued in the last 24 months, the Info Point staff can issue you with an Easy Pass, which will allow you easier access to attractions together with just one companion (it is necessary for them to be of age).

The Easy Pass is a YELLOW or GREEN or RED bracelet.

* To guarantee equity, the medical certificate must be provided even if the disability is clearly visible. Must certify a disability out of the ordinary pursuant to law 104/92, report the name and surname of the doctor, the address of the study / clinic, the name of the person requesting the pass to access the attraction, a declaration that the person in question has a disability, or other qualifying damage, which prevents the guest from waiting in a standard queue, period of time valid for disability (whether permanent or temporary), signature of the doctor. It is not necessary to describe the nature of the disability.

The Magicland park applies the following rates to guests with disabilities and their family/carer:

- Guest with disabilities - free entry
- Accompanying person - discounted ticket (maximum one accompanying person per person with disability).

The free ticket for guests with disabilities and the discounted ticket for the companion will be granted only upon presentation of the documents indicated above.

THE COMPANION

Magicaland wishes to recall the sense of responsibility of the companions both in accepting the limitations dictated and in compliance with the rules, always paying great attention to the type of disability and it is for this purpose that this guide has been prepared. The accompanying person must also sign the “information and indemnity form for guests with disabilities” and deliver it, duly completed and signed, to the Park information office. The accompanying person, who is recommended to be of age, must always be present and assist the disabled person in the procedures for boarding and disembarking from the attraction and must be adequately informed of any difficulties the accompanied person assuming directly the risks of possible negative consequences which may result from the use of the attractions. It is the accompanying person, therefore, who will have to evaluate and decide whether an attraction is suitable or not for the person he accompanies within the Park. After reading the prescriptions, limitations and solicitations related to the use of the same. In case of doubts, it is advisable to try it in advance independently and decide accordingly. It should also be remembered that the accompanying person must take care of his companion, during the ascent and

descent from the attraction and in the event of evacuation. Park staff are not authorized to lift people and objects. The parent or carer is responsible for the person with special needs who accompanies the attraction since only he / she knows about any psychophysical limits, as well as possible reactions to “new” and different situations such as attractions. The accompanying person must therefore:

- Know the cognitive abilities of the accompanied person, assessing whether the attraction is appropriate for a correct function;
- Observe in advance the operation of the attraction to make sure that the accompanied person can use it safely for himself and for others;
- Ask for any further information, in particular on possible emergency situations.
- Read carefully the signs that show any attraction limitations.

Finally, ALWAYS:

- Ensure total assistance in the phases of access and exit from the attraction, and in the loading and unloading operations of the car of the attraction;
- Monitor the accompanied person continuously during the use of the attraction in order to be able to intervene in case of need.
- Guarantee assistance in case of emergency and need for evacuation;
- Reassure the accompanied person;
- Make him understand the messages and

instructions of conduct and the safety rules on board the attraction;

- Ensure a safe experience on board the attraction.

It is recommended that the parent or carer pre-evaluate the functioning of the attraction, if possible try it independently, so as to evaluate the characteristics and any solicitations provoked so as to determine if the person accompanying you is suitable and if the attraction is usable.

GUIDE AND ASSISTANCE DOGS

Inside Magicland guide and assistance dogs are welcome but it is advisable, before accessing, to have a bowl, to allow the dog to quench their thirst during the day, and bags for the collection of their waste. Guide and assistance dogs must always be accompanied; they are admitted to the show areas but they are not allowed on the attractions. Therefore, the dog cannot be left unattended outside the attractions and, in the absence of the owner and his companion, it must always be left in the care of an additional accompanying person. We remind you that our operators are not authorized to deal with guide and assistance dogs.

ATTRACTIONS

Except for specific needs envisaged by the single and specific attraction, in general, to board the attractions, you must be able to:

- Keep yourself seated, offering sufficient strength of the trunk and neck to keep your head on the headrest of the seat;
 - Keep yourself in a vertical position while sitting, without the help of other people or containment devices;
 - Counteracting the acceleration produced by the attraction, tightening and/or grasping the restraint system with at least one upper limb.
- Please also note that, for access to some attractions:

- It is necessary to remove the prostheses before climbing;
- It is possible not to get boarded in the presence of casts.

If it were necessary to leave the attraction or show area in advance for technical reasons, all guests would be in a position to quickly leave the attraction or area, even leaving a different point than the entrance. Upon the occurrence of such eventualities, the companion is invited to collaborate with our operators explaining the situation to the companion, assisting him in the evacuation procedures. The accompanying person must therefore assist the guest in the event of an evacuation, also managing any sudden reactions of the

accompanied person to both physical and emotional stress. Our operators are available in case of specific needs.

INFO

If you have questions, a suggestion to improve our service or you need to track down your group, come and visit us at the Info Point. It is easily identified on the map by the symbol. **i**

Feel free to ask any person on the MagicLand Team, who will point you in the quickest way to reach him. At the Info Point we will be happy to help you plan your day, remind you of the times of our beautiful street animation and our shows. Furthermore, only at the Info Point can you request and obtain your Easy Pass which will allow you to freely and safely access all the attractions designed to welcome you (see dedicated paragraph).

MAGICLAND MOBILITY

The “MagicLand Mobility” service is available directly at the entrance to MagicLand. Those with walking difficulties can rent, the innovative Mobility Scooters, to enjoy all the fun in complete autonomy.

YOUR SAFETY

The MagicLand attraction access policy was developed in consultation with industry experts, based on the recommendations of the manufacturers and our experience, and provides different access restrictions for each attraction. The entrance to each is equipped with an information sign with pictograms of simple interpretation, linked to physical characteristics, to the state of health and to the recommendations to follow. Some attractions travel at high speed, producing excessive G-force values for guests with orthopedic problems or prostheses and braces, who could be removed from the stresses they will undergo during the race.

Remember that our staff will always have to evaluate whether your morphology, the

characteristics of the attraction, the type of safety systems present and the evacuation procedures in case of emergency, allow you to use the attraction in total safety. If your disability is not visible, please report it to help us better host you: you should always be in good health to access the attractions, the MagicLand Team does not know your situation so if you suspect that accessing an attraction may aggravate your physical condition, do not take risks!

IMPORTANT


- To plan your day, consult the indications on the map, but remember that the methods of use may change without notice, as in the case of adverse weather conditions or technical reasons.
- All guests with reduced mobility, visually impaired or blind, and with disabilities such that it is difficult for them to understand and put into practice the instructions given by our team, must be accompanied by an adult.

RELAXATION AREAS


These are generally uncrowded areas where you can sit in the shade until you have regained your energy.

- PICNIC AREA • PATIO BAR LA CAMBUSA • PATIO BAR VILLA ROMANA • PATIO DOMUS AUREA

RESTROOMS

MagicLand's restrooms are designed to be easily accessible to guests with disabilities, including those inside restaurants and the Gran Teatro, and are easily identified on the map with the symbol  .

FIRST AID

The infirmary is manned by qualified medical personnel to provide the first necessary care in an emergency. It is located on Main Street, near the entrance and in front of the Customer Service, it is always open during park opening hours and indicated on the map by the symbol.  . If you need to store your medicines in a refrigerator, contact our medical staff, they will provide you with all the assistance you need. Guests who need specific medications, such as an anaphylaxis kit, are welcome to bring everything they need to the park and keep it in an easily accessible place.

SHOWS & ENTERTAINMENT

The theaters in the park have seats reserved for our guests with disabilities. Contact the MagicLand Team at the entrance of each structure who will accompany you. Seats are not bookable; to make sure that your group can also sit next to you, we recommend that you arrive 15/20 minutes before the show starts. Even the places where you can meet our mascot “Gattobaleno” are accessible to everyone, consult the billboard with the times of our shows and animations located in the Main Street and choose the one that is most in line with your day.



**FOR THEIR SAFETY, WE INVITE
THE GUESTS TO SEE THE
FOLLOWING INFORMATION,
SPECIFIC FOR EACH
ATTRACTION OF THE PARK:**

SHOCK

Strong attraction

Access limits:

- minimum height 130cm
- maximum height 200cm
- maximum weight 120 Kg

MYSTIKA

Strong attraction

Access limits:

- minimum height 140cm

CAGLIOSTRO

Strong attraction

Access limits:

- minimum height 120cm
- maximum height 195cm
- maximum weight 120 Kg

HAUNTED HOTEL

Strong attraction

Access limits:

- age requirements 12 years

DUNE

Moderate attraction

Access limits:

- minimum height 95 cm

GATTOBALENO TIME MACHINE

Moderate attraction

Access limits:

- minimum height 95 cm

BATTAGLIA NAVALE

Moderate attraction

Access limits:

- minimum height 95 cm

CAROSSELLO

Attraction for children

Access limits

- age requirements 3 years

HUNTIK

Moderate attraction

Access limits:

- minimum height 100 cm

L'ISOLA VOLANTE

Moderate attraction

Access limits:

- minimum height 120 cm

MAISON HOUDINI

Moderate attraction

Access limits:

- minimum height 120 cm

L'OLANDESE VOLANTE

Moderate attraction

Access limits:

- minimum height 110 cm

LE RAPIDE

Moderate attraction

Access limits:

- minimum height 121 cm
- maximum height 195 cm

YUCATAN

Moderate attraction

Access limits:

- minimum height 121 cm
- maximum height 195 cm

NUI LUA

Moderate attraction

Access limits:

- minimum height 90 cm

MOTORGIUNGLA

Attraction for children

Access limits:

- minimum height 105 cm
- maximum height 140 cm

ESPLORABRUCO

Attraction for children

Access limits:

- minimum height 95 cm

PING IL RAGNO

Attraction for children

Access limits:

- minimum height 90 cm

PILASTRO MAGICO

Attraction for children

Access limits:

- minimum height 105 cm

STAGNO MAGICO

Attraction for children

Access limits:

- minimum height 105 cm

GIRANIDO

Attraction for children

Access limits:

- minimum height 90 cm

MONGOLFIERE

Attraction for children

Access limits:

- minimum height 90 cm

SAFARI

Attraction for children

Access limits:

- minimum height 90 cm

JUNGLE EXPRESS

Attraction for children

Access limits:

- minimum height 90 cm

COSMO ACADEMY
Attraction for all

PLAYGROUNDS

JUNGLE CAMP

BABY JUNGLE CAMP

RADURA DEI GEYSER

To attend the shows and animations that take place in the external areas of the park, there are no reserved seats. We advise you to arrive early to find a position where you can have fun comfortably.

IMPORTANT

The activities that take place outdoors, in case of weather situations that do not guarantee the execution in total safety, or for technical reasons, can be canceled.

**THE COMPLETE INFORMATION
IS AVAILABLE BY EACH
ATTRACTION AT THE PARK.**

RESTAURANTS & SHOPS

All the restaurants and shops in MagicLand are easily accessible to our guests with special needs, contact our Team inside them for any need or if you need advice.

ATTRACTIONS

ALLOWED ROUTES

● 1 Shock	4	■	■
● 2 Cagliostro	4	■	■
● 3 Mystika	4	■	■
● 4 Haunted Hotel	3/4	■	■
● 5 Le Rapide		■	■
● 6 Yucatan		■	■
● 7 Huntik 5D	4/5	■	■
● 8 L'Olandese Volante	4	■	■
● 9 Gattobaleno Time Machine	4/5	■	■
● 10 Battaglia Navale	2/5	■	■
● 11 Cosmo Academy Planetarium		■	■
● 12 Maison Houdini	4/5	■	■
● 13 Dune	4	■	■
● 14 Isola Volante		■	■
● 15 Carosello	2/3/4/5	■	■
● 16 Scavatorini	3/4/5	■	■

TONGA AREA GIUNGLA

● 1 Nui Lua		■	■
● 2 Motorgiungla	3/4/5	■	■
● 3 Jungle Camp	2/3/4	■	■
● 4 Jungle Express	2/4/5	■	■
● 5 Esplorabruco	2/4/5	■	■
● 6 Ping il Ragno	2/4/5	■	■
● 7 Stagno Magico	2/4/5	■	■
● 8 Radura dei Geysir		■	■
● 9 Pilastro Magico	2/3/5	■	■
● 10 Giranido	2/4/5	■	■
● 11 Mongolfiere	2/4/5	■	■
● 12 Safari	2/4/5	■	■
● 13 Baby Jungle Camp		■	■



LIMITS OF ACCESS

NO RESTRICTIONS ON ACCESS TO THEATERS, ENTERTAINMENT, GAMES AND DINING AREAS.



ATTRACTIONS		MINIMUM HEIGHT	IGHT / WEIGHT					1	2	3	4	5			
1	Shock	For the brave ones	130 cm	200 cm - 120 kg	●	●						✓	Accompanied		
2	Jungle Express	For children	90 cm				✓	✓				✓	Accompanied		
3	Gattobaleno TM	For all	95 cm		●							✓	Accompanied		
4	Isola Volante	For all	120 cm				✓	✓				✓	Accompanied	✓	✓
5	Stagno Magico	For children	105 cm		●		✓	✓	✓			✓	Accompanied		
6	Girando	For children	90 cm		●		✓	✓				✓	Accompanied		
7	Scavatorini	For all			●		✓	✓				✓	Accompanied		✓
8	Ping il Ragno	For children	90 cm		●		✓	✓				✓	Accompanied		
9	Pilastro Magico	For children	105 cm		●		✓	✓		✓		✓	Accompanied		
10	Mongolfiere	For children	90 cm		●		✓	✓				✓	Accompanied		
11	Carosello	For children			●		✓	✓				✓	Accompanied	✓	✓
12	Maison Houdini	For all	120 cm		●							✓	Accompanied		
13	Dune	For all	95 cm		●							✓	Accompanied		
14	Mystika	For the brave ones	140 cm		●							✓	Accompanied		
15	Cagliostro	For the brave ones	120 cm	195 cm-120 kg	●	●						✓	Accompanied		
16	Huntik	For all	100 cm		●		✓	✓				✓	Accompanied	✓	
17	Yucatan	For all	121 cm	195 cm	●	●							Accompanied		
18	Olandese Volante	For all	110 cm		●	●						✓	Accompanied		
19	Planetarium	For all					✓	✓	✓	✓	✓	✓	Accompanied	✓	✓
20	Le Rapide	For all	121 cm	195 cm	●	●						✓	Accompanied		
21	Safari	For children	90 cm		●		✓	✓		✓		✓	Accompanied		
22	Esplorabruco	For children	95 cm		●		✓	✓		✓		✓	Accompanied		
23	Motorgiungla	For all	105 cm	140 cm			✓	✓		✓		✓	Accompanied		
24	Battaglia Navale	For all	95 cm				✓	✓		✓		✓	Accompanied		
25	Haunted Hotel	For the brave ones										✓	Accompanied		
26	Jungle Camp	For children	100 cm		●		✓	✓		✓	✓	✓	Accompanied	✓	
27	Radura Dei Geysyer	For children	N/A				✓	✓	✓	✓	✓	✓	Accompanied	✓	✓
28	Baby Jungle Camp	For children	N/A				✓	✓	✓	✓	✓	✓	Accompanied	✓	✓
29	Gran Teatro	For all	N/A				✓	✓	✓	✓	✓	✓	Accompanied	✓	✓
30	Piccolo Teatro	For all	N/A				✓	✓	✓	✓	✓	✓	Accompanied	✓	✓
31	Nui Lua	For all	90 cm		●	●							Accompanied		

LEGEND

	It is necessary to be able to climb stairs independently
	Attraction with difficulty in case of evacuation
	Guests with epilepsy, photosensitive epilepsy, photosensitivity and/or claustrophobia when accompanied by an adult
	Guests affected by cognitive impairment
	Wheelchair accessible when accompanied by an adult
	Transfer from the wheelchair to the attraction seat, accompanied by an adult
	Guest with bone problems, spinal problems, prosthesis wearers to others or with other orthopedic problems
	Guest with upper limb impairment able to walk independently
	Guest with lower limb and / or multi-limb impairment, able to walk independently
	Attraction where guests with blindness, deafness or deafblindness must be accompanied by an adult
	Attraction prohibited for people with hypertension problems and heart and / or circulatory disorders
	Attraction prohibited for pregnant women

DISCLOSURE AND INDEMNITY FOR GUESTS WITH SPECIAL NEEDS

Il/la sottoscritto/a

.....

Nato/a a.....

il

Residente a

.....

In qualità di accompagnatore
dell'ospite con bisogni speciali di nome

.....

Nato/a a

il

DECLARES

that I have received from MagicLand S.p.A. (the MagicLand amusement park) all the information necessary for a stay within the facility and individual attractions in total safety. Information in particular regarding accessibility, solicitations, restraint systems, evacuation procedures of the attractions present at the MagicLand amusement park. Having received this information, which I also declare to be clear, complete and exhaustive, and aware of the regulation that could limit access to some of them, I will decide autonomously, and under my own responsibility I will independently evaluate, which attractions of MagicLand the person accompanied by me can use. This must always be done in compliance with the limitations imposed by the manufacturers of the same

and displayed, thanks to special signs, outside each attraction. I further declare that the accompanied person is not affected by any pathology and/or behavioral disorders that could advise against or prohibit access to the attractions of which I, as the accompanying person, will decide to use. I also declare to be perfectly aware of the risks associated with the use of the attractions of the MagicLand Park and to renounce any request for compensation and reimbursement, in the present or in the future, towards the owner of the MagicLand park, the managerial, technical and operational staff, for all physical and/or property damage that could arise to the undersigned and/or his companions, if the responsibility is attributable to the latter, except for the mandatory limits of the law.

Date

Signature (readable)

I hereby, acquired the information provided by the data controller pursuant to art. 13 of Legislative Decree no. 196/2003, and aware, in particular, that the processing will concern the data "relating to the physical or mental health of a natural person" referred to in art. 4 paragraph 1, as well as art. 26 of Legislative Decree 196/2003: - give my consent for the processing of the data necessary for carrying out the operations indicated in the information

Signature

HAVE FUN!

And, of course, we invite
you to tell us how to
improve your MagicLand
experience!

